

Empowering Older People in WA

A guide to Advocare's services

Advocare is a leader in addressing the rights of older people and elder abuse. Our services are free, confidential and unbiased.



Advocacy

- ✔ Are you receiving Commonwealth-funded aged care services?
- ✔ Having challenges with an aged care service provider and not being heard?

An Advocate is an independent and impartial person who can help you speak for yourself, or speak on your behalf.

Advocates can assist by:

- Understanding your wishes in regard to aged care related matters
- Supporting you to navigate the aged care system
- Ensuring you're informed on your aged care rights
- Helping to achieve a resolution.

Contact: 1800 655 566
rights@advocare.org.au

Education

- ✔ Are you living in an aged care home or receive aged care services in your home?
- ✔ Are you a service provider or community organisation?

Delivered by experienced Advocates, these interactive education sessions aim to:

- Increase awareness about the rights of older people and elder abuse
- Increase awareness of residential aged and home care services
- Increase the capacity of people working in aged care, to protect and champion the rights of older people.

Contact: 1800 655 566
education@advocare.org.au

WA Elder Abuse Helpline

- ✔ Are you concerned you or someone you know is suffering from elder abuse and not sure what to do?

The Elder Abuse Helpline is a free and confidential phone service for people to seek initial support about elder abuse.

Advocates can provide information to assist with identifying elder abuse and can then explore what the next steps might look like.

Do note this is not a reporting line. The older person is responsible for making a report to the police.

Contact: 1300 724 679
Mon to Fri, 8.30am-4.30pm

These services are available statewide

Advocare
Empowering older people in WA



Phone: 08 9479 7566
Country Callers: 1800 655 566
WA Elder Abuse Helpline: 1300 724 679



rights@advocare.org.au



www.advocare.org.au

Volunteer Visitors Scheme

- ✔ Receiving or on the waitlist for aged care services?
- ✔ Feeling lonely, isolated and wanting companionship?
- ✔ Looking to volunteer yourself?

If you are socially isolated or lonely, this program can help improve your quality of life through positive engagement and companionship.

Our friendly volunteers can visit you in your home, or aged care facility.

Contact us if you're interested in receiving a visitor or would like to volunteer yourself.

The service operates in the Perth metropolitan area and the South West region.

Contact: 08 9479 7566
volunteer@advocare.org.au

Care Finder Program

- ✔ Looking to access aged care services but not sure where to start?
- ✔ Need support in setting up and accessing these services?

This service is available to those who:

- Are at risk of homelessness
- Are socially or financially disadvantaged
- Have communication issues
- Have difficulty understanding information and making decisions
- Are reluctant to engage with aged care or government.

The service operates in the Perth metropolitan area, and the South West and Wheatbelt regions.

Contact: 08 9479 7566
carefinders@advocare.org.au

Home Care Check-in Service

- ✔ Do you have concerns about a vulnerable older person who's living at home alone?

This service is for older people who may also be experiencing one or more of these factors:

- Experiencing grief or loss
- Do not have family or friends that regularly check on them
- Struggle communicating
- Have mobility issues
- Lost the ability to drive.

Is someone you know at risk?

Our Community Support Advocates provide regular 'check-ins' and can help with organising extra support.

The service operates in the Perth metropolitan area and the South West.

Contact: 08 9479 7566
hcci@advocare.org.au

