

Our team is available to help vulnerable people who need extra support to access aged care services.

Contact us if you would like more information about who can access this service, how we can help, or if you wish to make a referral.



**Advocare** 

## care finder program



This program is supported by WA Primary Health Alliance under the Australian Government's Primary Health Network Program.

- Perron Place
  Suite 4/61 Kitchener Avenue
  Victoria Park WA 6100
- Phone: 08 9479 7566
  Country Callers: 1800 655 566
  WA Elder Abuse Helpline: 1300 724 679
- □ carefinders@advocare.org.au
- www.advocare.org.au

Helping you access relevant support in your community



# Advocare is proud to deliver the care finder services under the **Australian Government** care finder network program.



### Who is eligible for this service?

The care finder program is not for everyone. It specifically helps vulnerable older Australians who need intensive assistance to access aged care and other supports due to one or more of the following reasons:

- risk of homelessness, socially or financially disadvantaged
- communication issues due to language or learning difficulties
- difficulty understanding information and making decisions
- reluctance to engage with aged care or government.

Advocare will deliver this program to Perth North, Perth South, Central Wheatbelt and South West regions.

#### About the care finder program

The aged care system is complex and not everyone is able to navigate their way to a successful outcome on their own.

Our experienced care finder team will meet with people, usually in person, to help them understand aged care services, set up an assessment and find and choose services.

They also help people with access to other supports in the community.



#### How we can assist

Our care finder team are available to help people with:

- understanding the types of support people may be entitled to receive
- talking to My Aged Care on their behalf and arranging an assessment
- attending and providing support during assessments and supporting to understand and complete applications and paperwork
- finding suitable aged care providers in their area
- solving other challenges and connecting to supports in the community.

Care finder services are provided at no cost as they are fully funded through Primary Health Networks.