



Media statement from Advocare for Jessica Page, Channel 7 News Reporter

'The community has a right to be concerned about the number of aged care homes which are not meeting the Aged Care Quality Standards, particularly when many are in lockdown and their loved ones are not able to visit.

It is important that residents and their families know they have a right to free and confidential advocacy and that they are not alone and can complain without fear.

We urge anyone with concerns to call Advocare so these concerns can be addressed.

We urge anyone concerned about their aged care services at home or in a facility to contact Advocare on **1800 655 566**.

11th February 2021



The Perron Centre, Suite 4/61 Kitchener Ave, Victoria Park WA 6100

Phone 08 9479 7566 **Country callers** 1800 655 566 **WA Elder Abuse Helpline** 1300 724 679

Email rights@advocare.org.au **www.advocare.org.au**