

How Can I Get Help?

Advocare is open Monday to Friday
8.30am – 4.30pm.

You can contact our friendly team by:

- Talking to us over the phone
- Arranging a home visit
- Making an appointment to see us at the office
- Dropping in to our office when it is convenient for you



Advocare
incorporated

The Perron Centre
Suite 4, 61 Kitchener Avenue
Victoria Park WA 6100
Email: rights@advocare.org.au
www.advocare.org.au

General Aged Care Info

Phone: (08) 9479 7566

Fax: (08) 9479 7599

Country Callers

1800 655 566 (free)

WA Elder Abuse Helpline

1300 724 679

*Advocare is a not-for-profit organisation.
To donate or leave a lasting legacy visit
www.advocare.org.au*

*Donations of \$2.00 or more
are tax deductible.*

Supported by



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Empowering People

Protecting Your Rights

Assisting With Your Aged Care Concerns

Advice About Preventing Elder Abuse



Who Are We?

Advocare is a not for profit organisation that protects the rights of people receiving aged care services and who are at risk of elder abuse in Western Australia.

We all have the right to:

- Full and effective use of our personal, civil, legal and consumer rights
- Be treated with dignity and respect
- Be free from discrimination
- Personal privacy
- Be involved in decisions that affect us
- Good quality care
- Complain and take steps to sort out any problems
- Advocacy support

Our services are:

- Free of charge
- Confidential
- Professional
- Client focussed

Who We Help

We are able to support and give voice to:

- People who receive or want to receive aged care services at home
- People receiving Consumer Directed Care or Home Care Packages
- Older adults who are experiencing abuse or are at risk of abuse by family or friends
- Residential Aged Care Facility residents
- Carers

Our Services

We are able to:

- Support you towards resolution of your aged care issue
- Offer you a range of options to consider
- Provide accurate information about your rights, entitlements and responsibilities
- Make referral to appropriate services
- Organise and attend meetings with you and your service provider
- Provide education about rights and responsibilities and elder abuse to community groups

